

Product Warranty

Magnitude products are fully warranted against manufacturing defects for five (5) years from date of original shipment (the "Warranty Period").

Magnitude Otter™ Landscape Transformer (OTR150L, OTR300L) products are fully warranted for five (5) years from date of original shipment, in addition a lifetime warranty against manufacturing defects is extended to the original end-user of the transformer.

This warranty is provided to Magnitude distributors and OEMs who in turn extend it to their end-users. End-users must make warrant claims through the distributor or OEM they originally purchased from and not directly through Magnitude.

This warranty covers only properly installed products used as instructed and under specified conditions. For the duration of the Warranty Period, Magnitude will, at its option, repair or replace without charge, defective products, provided they are returned to the factory and our inspection determines the unit to be defective under the terms of warranty. Repair or replacement, as stated above, shall constitute the purchaser's exclusive warranty, which does not extend to transportation, installation, labor or any other charges; nor does it apply to any equipment of another manufacturer used in conjunction with Magnitude products.

The warranty described herein is in lieu of any other warranty, expressed or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose. Magnitude's liability under this guarantee shall be limited to repair or replacement and the purchaser agrees that no other remedy (including, but not limited to, incidental or consequential damages for lost profits, lost sales, injury to person or property, or any other incidental or consequential loss) shall be available to purchaser.

Exceptions to Warranty

The warranty described above shall not apply in the following circumstances:

- Malfunction in any unit after operation at more than the rated voltage, rated load or power level
- Damages resulting from reasonable wear and tear, acts of God, accident, alteration, or misuse
- Fading or color variations of the product
- Damages resulting from the improper selection or installation of lighting products