



Satco Warranty

WARRANTY INFORMATION

The limited warranty set forth below is given by SATCO Products Inc. with respect to certain LED and CFL lighting products (“Product”), when delivered in new condition and in its original package, is warranted against defects in material and workmanship for a period of 2 to 5 years (depending upon product type; see below) from the original date of purchase, based on 3 hours of use per day. Defective Products should be returned to SATCO. Contact SATCO to obtain return authorization. Once returned product is proven defective upon inspection by SATCO, product will be repaired or exchanged as determined by SATCO.

This limited warranty covers all defects encountered in normal and recommended use of the product, and does not apply to cases below:

- (A) Loss or damage to the product due to abuse, mishandling, alteration, accident, electrical current fluctuation, failure to follow operating, maintenance or environmental instructions prescribed by SATCO. See safety notices in or on the product packaging.
- (B) Service provided by someone other than SATCO or an authorized service provider.
- (C) Warranty is void if product is not used for the intention which product was manufactured.



For Light Emitting Diode (LED) Bulbs - 3 Year

LED bulb's warranty and product life statements are based on operating the LED lamp in environments with an ambient temperature of -20°C (-4°F) to a maximum of $+45^{\circ}\text{C}$ (113°F) and are warranted for a period of 3 years, based on 3 hours of use per day – unless otherwise noted on the products packaging.

Average rated life may vary depending on application, use, fixture type and environment.

LED replacements lamps are not compatible with all photocells, timers and motion sensors and these devices can affect the performance of the products. Only LED rated devices should be used and if not, the warranty can be voided.

For Light Emitting Diode (LED) Bulbs - 5 Year

LED bulb's warranty and product life statements are based on operating the LED lamp in environments with an ambient temperature of -20°C (-4°F) to a maximum of $+45^{\circ}\text{C}$ (113°F) and are warranted for a period of 5 years, based on 3 hours of use per day – unless otherwise noted on the products packaging.

Average rated life may vary depending on application, use, fixture type and environment.

LED replacements lamps are not compatible with all photocells, timers and motion sensors and these devices can affect the performance of the products. Only LED rated devices should be used and if not, the warranty can be voided.

For Light Emitting Diode (LED) Bulbs - 3 Year / 10 Hours of use per day

LED bulb's warranty and product life statements are based on operating the LED lamp in environments with an ambient temperature of -20°C (-4°F) to a maximum of $+45^{\circ}\text{C}$ (113°F) and are warranted for a period of 3 years, based on 10 hours of use per day – unless otherwise noted on the products packaging.



Average rated life may vary depending on application, use, fixture type and environment.

LED replacements lamps are not compatible with all photocells, timers and motion sensors and these devices can affect the performance of the products. Only LED rated devices should be used and if not, the warranty can be voided.

For Light Emitting Diode (LED) Bulbs - 5 Year / 10 Hours of use per day

LED bulb's warranty and product life statements are based on operating the LED lamp in environments with an ambient temperature of -20°C (-4°F) to a maximum of $+45^{\circ}\text{C}$ (113°F) and are warranted for a period of 5 years, based on 10 hours of use per day – unless otherwise noted on the products packaging.

Average rated life may vary depending on application, use, fixture type and environment.

LED replacements lamps are not compatible with all photocells, timers and motion sensors and these devices can affect the performance of the products. Only LED rated devices should be used and if not, the warranty can be voided.

For Hi-Pro Light Emitting Diode (LED) Bulbs - 5 Year

The limited warranty set forth below is given by SATCO Products, Inc. with respect to SATCO Hi-Pro LED products when delivered in new condition and in its original package.

This LED lamp is designed to operate on line voltage ranging from 100V to 277V AC. If the fixture contains a ballast, it must be by-passed or removed before this LED lamp is installed. Failure to by-pass or remove the existing ballast could result in damage to the product and will void its warranty.

The operating temperature range for the Hi-Pro LED product line is: -20°C (-4°F) to a maximum of $+60^{\circ}\text{C}$ ($+140^{\circ}\text{F}$) unless otherwise noted on the box.



When used in an enclosed fixture, the lamp must be installed in accordance with the recommended compartment size for that lamp. Lamp life may vary depending on application, use, fixture type and environment.

Not for use in explosion proof or vapor tight fixtures.

LED replacements lamps are not compatible with all photocells, timers and motion sensors and these devices can affect the performance of the products. Only LED rated devices should be used and if not, the warranty can be voided.

The product is warranted against defects in material and workmanship for 5 years from date of purchase, based on 12 hours per day of use. Defective products should be returned to SATCO after being contacted and a Return Goods Authorization has been obtained. Once returned product is proven defective upon inspection, the product will be repaired or exchanged.

For Compact Florescent (CFL) Bulbs

All Medium-based CFL bulbs are warranted against defects in materials and workmanship for a period of 2 years from the original date of purchase, based on 3 hours of use per day.

All GU24-based CFL bulbs are warranted against defects in materials and workmanship for a period of 3 years from the original date of purchase, based on 3 hours of use per day.

For Outdoor LED Fixtures - 5 Year

These outdoor fixtures are warranted against defects in materials and workmanship for a period of 5 years from the original date of purchase.

These warranties apply only to the original consumer purchaser and only to products used in normal use and service. If this product is found to be defective, Satco's only obligation, and your exclusive remedy, is the repair or replacement of the product at



Satco's discretion, provided that the product has not been damaged through misuse, abuse, accident, modifications, alterations, neglect or mishandling. These warranties shall not apply to any product found to have been improperly installed, set-up, or used in any way not in accordance with the product's designed application.

Average rated life may vary depending on application, use, fixture type and environment.

Satco does not warrant and specifically disclaims any warranty, whether expressed or implied, of fitness for a particular purpose, other than the warranty contained herein. Satco specifically disclaims any liability and shall not be liable for any consequential or incidental loss or damage, including any labor / expense costs involved in the replacement or repair of said product.

For T5 LED Bulbs - 5 Year

The limited warranty set forth below is given by SATCO Products, Inc. with respect to SATCO LED T5 lamps, when delivered in new condition and in its original package.

The product is warranted against defects in material and workmanship for 5 years from date of purchase. Operate according to specification, e.g., within specified input voltage, operating ambient temperature of -20° C (-4° F) to a maximum of +45° C (113° F), not-fully enclosed fixtures, and working with compatible ballasts as suggested by the vendor. Average rated life may vary depending on application, use, fixture type and environment.

Defective products should be returned to SATCO after being contacted and a Return Goods Authorization has been obtained. Once returned product is proven defective upon inspection, the product will be repaired or exchanged.

This limited warranty covers all defects encountered in normal and recommended use of the product, and does not apply to cases below:



- (A) Loss or damage to the product due to abuse, mishandling, alteration, accident, electrical current fluctuation, failure to follow operating, maintenance or environmental instructions prescribed by SATCO. See safety notices in or on packaging.
- (B) Service provided by someone other than SATCO or an authorized service provider.
- (C) Warranty is void if product is not used for the intention which product was manufactured or installation instructions were not properly followed as noted on the package:

Satco does not warrant and specifically disclaims any warranty, whether expressed or implied, of fitness for a particular purpose, other than the warranty contained herein. Satco specifically disclaims any liability and shall not be liable for any consequential or incidental loss or damage, including any labor / expense costs involved in the replacement or repair of said product.

For T5 LED Bulbs - Ballast Bypass - 5 Year

The limited warranty set forth below is given by SATCO Products, Inc. with respect to SATCO LED T5 lamps, when delivered in new condition and in its original package.

The product is warranted against defects in material and workmanship for 5 years from date of purchase. Operate according to specification, e.g., within specified input voltage, operating ambient temperature of -20° C (-4° F) to a maximum of +45° C (113° F), and not-fully enclosed fixtures. Average rated life may vary depending on application, use, fixture type and environment.

Defective products should be returned to SATCO after being contacted and a Return Goods Authorization has been obtained. Once returned product is proven defective upon inspection, the product will be repaired or exchanged.



This limited warranty covers all defects encountered in normal and recommended use of the product, and does not apply to cases below:

- (A) Loss or damage to the product due to abuse, mishandling, alteration, accident, electrical current fluctuation, failure to follow operating, maintenance or environmental instructions prescribed by SATCO. See safety notices in or on packaging.
- (B) Service provided by someone other than SATCO or an authorized service provider.
- (C) Warranty is void if product is not used for the intention which product was manufactured or installation instructions were not properly followed as noted on the package:

Satco does not warrant and specifically disclaims any warranty, whether expressed or implied, of fitness for a particular purpose, other than the warranty contained herein. Satco specifically disclaims any liability and shall not be liable for any consequential or incidental loss or damage, including any labor / expense costs involved in the replacement or repair of said product.

For T8 LED Bulbs - 5 Year

The limited warranty set forth below is given by SATCO Products, Inc. with respect to SATCO LED T8 lamps, when delivered in new condition and in its original package.

The product is warranted against defects in material and workmanship for 5 years from date of purchase. Operate according to specification, e.g., within specified input voltage, operating ambient temperature of -20° C (-4° F) to a maximum of +45° C (113° F), not-fully enclosed fixtures, and working with compatible ballasts as suggested by the vendor. The warranty is 4 years for ballasts with a BF >1.0.



Average rated life may vary depending on application, use, fixture type and environment.

Defective products should be returned to SATCO after being contacted and a Return Goods Authorization has been obtained. Once returned product is proven defective upon inspection, the product will be repaired or exchanged.

This limited warranty covers all defects encountered in normal and recommended use of the product, and does not apply to cases below:

- (A) Loss or damage to the product due to abuse, mishandling, alteration, accident, electrical current fluctuation, failure to follow operating, maintenance or environmental instructions prescribed by SATCO. See safety notices in or on packaging.
- (B) Service provided by someone other than SATCO or an authorized service provider.
- (C) Warranty is void if product is not used for the intention which product was manufactured or installation instructions were not properly followed as noted on the package:

Satco does not warrant and specifically disclaims any warranty, whether expressed or implied, of fitness for a particular purpose, other than the warranty contained herein. Satco specifically disclaims any liability and shall not be liable for any consequential or incidental loss or damage, including any labor / expense costs involved in the replacement or repair of said product.

For T8 LED Bulbs - Ballast Bypass - 5 Year

The limited warranty set forth below is given by SATCO Products, Inc. with respect to SATCO LED T8 lamps, when delivered in new condition and in its original package.



The product is warranted against defects in material and workmanship for 5 years from date of purchase. Operate according to specification, e.g., within specified input voltage, operating ambient temperature of -20° C (-4° F) to a maximum of +45° C (113° F), and not-fully enclosed fixtures. Average rated life may vary depending on application, use, fixture type and environment.

Defective products should be returned to SATCO after being contacted and a Return Goods Authorization has been obtained. Once returned product is proven defective upon inspection, the product will be repaired or exchanged.

This limited warranty covers all defects encountered in normal and recommended use of the product, and does not apply to cases below:

- (A) Loss or damage to the product due to abuse, mishandling, alteration, accident, electrical current fluctuation, failure to follow operating, maintenance or environmental instructions prescribed by SATCO. See safety notices in or on packaging.
- (B) Service provided by someone other than SATCO or an authorized service provider.
- (C) Warranty is void if product is not used for the intention which product was manufactured or installation instructions were not properly followed as noted on the package:

Satco does not warrant and specifically disclaims any warranty, whether expressed or implied, of fitness for a particular purpose, other than the warranty contained herein. Satco specifically disclaims any liability and shall not be liable for any consequential or incidental loss or damage, including any labor / expense costs involved in the replacement or repair of said product.



For Products With An Average Rated Hours Warranty

Satco Products, Inc (Satco) warrants SATCO brand product to be free from defects in materials and workmanship for the average rated hours of the product's designed specification. This warranty applies only to the original consumer purchaser and only to products used in normal use and service. If this product is found to be defective, Satco's only obligation, and your exclusive remedy, is the repair or replacement of the product at Satco's discretion, provided that the product has not been damaged through misuse, abuse, accident, modifications, alterations, neglect or mishandling. This warranty shall not apply to any product that is found to have been improperly installed, set-up, or used in any way not in accordance with the product's designed application. Satco does not warrant and specifically disclaims any warranty, whether expressed or implied, of fitness for a particular purpose, other than the warranty contained herein. Satco specifically disclaims any liability and shall not be liable for any consequential or incidental loss or damage, including any labor / expense costs involved in the replacement or repair of said product.