



1 Year Limited Warranty

What does the limited warranty cover?

Nora Lighting warrants that products sold will, upon shipment, be free of defects of workmanship or material under normal and proper usage.

How long does the limited warranty coverage last?

Except where otherwise specified, products are covered under the Limited Warranty for a period of one (1) year from the date of purchase from Nora.

What Will Nora Lighting Do?

Nora Lighting will at its option, repair or replace any warranted product returned that is determined to be defective. Testing and evaluation can take approximately 1-2 weeks based on quantity.

What does this warranty NOT cover?

This Limited Warranty does not cover damage or failure of any component due to misuse, abuse, acts of nature, accidents, improper installation, or improper operation, alteration, modification, power surges, overheating due to external conditions, or any other damage to the product. This Limited Warranty does not cover labor costs including costs of installation, or removal of covered products.

How to get service?

If you believe a product is defective, contact a customer service representative by calling 800-686-6672 or sending an email to warranty@noralighting.com. A customer service representative will instruct you how to return the product, freight prepaid, to Nora Lighting. You must pay all shipping and handling charges incurred in connection with any warranty claim. You are responsible to provide a copy of the original purchase receipt or purchase order.

What are the limited warranty limitations and limitations of liability?

There are no other express warranties. ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. NORA LIGHTING SHALL NOT BE LIABLE FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

How does state law apply?

This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Contact Information:

Nora Lighting
6505 Gayhart Street
Commerce, CA 90040
TEL 800.686.6672
warranty@noralighting.com