

NUVO Warranty

WARRANTY INFORMATION

Satco offers several different warranties for our Nuvo Lighting products. Nuvo Lighting products are warranted by Satco for a period of 1 to 5 years, depending on the type of product. This is provided that they have not been improperly installed, set up or used in any way that deviates from normal use defined by their instructions.

Defective products should be returned to Satco. To obtain return authorization, please fill out the form on our Contact Us page and select “RGA Requests” under How Can We Help You?. Once the product is returned and proven defective upon inspection by Satco, the product will be repaired or exchanged as determined by Satco.

SATCO's NUVO 1-Year Limited Warranty

Satco Products Inc. (Satco) warranties your Satco brand product and Nuvo brand lighting fixtures to be free from defects in materials and workmanship for a period of (1) year from the date of purchase. This warranty applies only to the original consumer purchaser and only to products in normal use and service. If a product is found to be defective, Satco’s only obligation, and your exclusive solution, is the repair or replacement of the product at Satco’s discretion. This is if the product has not been damaged through misuse, abuse, accident, modifications, alterations, neglect or mishandling. This warranty shall not apply to any product that is found to have been improperly installed, set up, or used in any way that is not in accordance with the instructions supplied with the product.



Satco does not guarantee and specially disclaims any warranty, whether expressed or implied, of fitness for a particular purpose, other than the warranty contained herein. Satco specifically disclaims any liability and shall not be liable for any consequential or incidental loss or damage, including any labor / expense costs involved in the replacement or repair of said product. This warranty does not apply to Satco, Allura or Econobrite brand light bulbs, unless specifically indicated on the products package.

SATCO's NUVO 3-Year Limited Warranty

Satco Products Inc. (Satco) warrants your Satco brand product and Nuvo brand ENERGY STAR lighting fixtures to be free from LED or CFL light source and electrical component defects in materials and workmanship for a period of (3) years from the date of purchase. The decorative finish of all ENERGY STAR fixtures is warranted for a period of (1) year. This warranty applies only to the original consumer purchaser and only to products used in normal use and service. If this product is found to be defective, Satco's only obligation, and your exclusive solution, is the repair or replacement of the product at Satco's discretion. This is if the product has not been damaged through misuse, abuse, accident, modifications, alterations, neglect or mishandling. This warranty shall not apply to any product that is found to have been improperly installed, set-up, or used in any way not in accordance with the instructions supplied with the product.

Satco does not guarantee and specially disclaims any warranty, whether expressed or implied, of fitness for a particular purpose, other than the warranty contained herein. Satco specifically disclaims any liability and shall not be liable for any consequential or incidental loss or damage, including any labor / expense costs involved in the replacement or repair of said product. This warranty does not apply to Satco, Allura or Econobrite brand light bulbs, unless specifically indicated on the products package.



SATCO's NUVO 5-Year Limited Warranty

The purchased product is covered with a (5) year (60 months) guarantee in regards to any defect in material or workmanship after the date of purchase.

Satco shall bear no responsibility on account of guarantee, and shall bear no liability for any faults, in case of improper operation, use, negligence, accident or exposure to natural hazard, or excessive use over the limits specified for the unit, or if any unauthorized alteration or repair followed.