

Limited Product Warranty

Limited Product Warranty:

Industrial Lighting Products, Inc. ("ILP") warrants its lighting fixtures to be free from defect in material and workmanship for a period of five (5) years from the date of shipment from ILP's facilities.

This Factory Warranty applies only when the lighting fixtures are installed in applications in which ambient temperatures are within the range of intended operating temperatures as stated on the individual specification sheets.

This Factory Warranty excludes damage of any kind resulting from improper installation, misuse, abuse, accidents, misapplications, or natural disasters. Mishandling, improper maintenance, or modifications will void this warranty. Exposure to water, lubricants, or chemicals that can affect the electronics or components will void this warranty. It is the customer's responsibility to evaluate the environmental conditions that may affect the product and determine if the products selected are appropriate.

If a lighting fixture fails to comply with the terms of this Factory Warranty, at ILP's option, ILP will repair or replace the fixture(s) with the same or a functionally equivalent fixture(s) or component part. This Factory Warranty excludes labor and equipment required to remove and/or reinstall original or replacement parts.

All lamps and ballasts carry the manufacturer's warranty and are not covered under the factory warranty. General warranties for other electrical components including, but not limited to sockets, sensors, plugs, and cords are subject to the original equipment manufacturers' terms and conditions and are subject to change. The LED array(s) in an LED Luminaire(s) will be considered defective in material or workmanship only if a total of 15% or more of the individual LED in the Luminaire(s) fail to illuminate.

Warranty claims regarding a lighting fixture(s) must be submitted in writing within (30) days of discovery of the defect or failure to an authorized ILP post-sales or customer service representative. Lighting fixture(s) or LED arrays may be required to be returned for inspection and verification of non-conformance by ILP, but no fixture(s) or LED arrays will be accepted for inspection, verification or return unless accompanied by a "return authorization number" which can be obtained only from an authorized ILP post-sales or customer service representative.

ILP reserves the right to modify or discontinue this Factory Warranty without notice provided that any such modification or discontinuance will only be effective with respect to any lighting fixture(s) purchased after such modification or discontinuance. Except as set forth in this Factory Warranty, all other provisions in the applicable ILP Terms and Conditions of Sale apply to any lighting fixture(s).