

Warranty Term

The warranty time is 5 years , within warranty period, if under the usage of instruction sheet , any products broken or damage, we will offer the repair service for free or replace for free .Beside the warranty days , we continue to provide life-long maintenance services mainly for the power supply and some core components. we will cover shipping costs for both back and forth.

Warranty time is start with the date of manufacturer, if any special circumstances, the user, sales agents, manufacturers can negotiate.

Even if within the warranty period, if the following occurs, certain maintenance costs will be charged.

- The malfunction and damaged caused by incorrect use, the unauthorized repairs and alternation.
 - The damage caused by fire, flood, abnormal voltage, other natural disaster secondary product damage.
 - The product malfunction caused by the fall and transportation failures after purchase.
 - The product malfunction caused by not in accordance with the user manual operation.
 - The malfunction and damaged caused by the other barriers (man-made factor or external device).
 - The repair after warranty period, we offer repair with part of the products: power supply and LED, and charging only the costs of such components.
 - Any problems in the after-sales service, please contact our agents or us directly.
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