



Juno AI Frequently Asked Questions

Do you need an Amazon Echo (or similar Master device) to use Juno AI fixtures?

The Juno AI voice-controlled speaker light with Alexa built in can act as your Master device in an installation with other Alexa compatible devices. The Juno AI speaker light and Juno AI downlight require a Master device.

Can I control the Juno AI Speaker light and Juno AI downlight using just the Amazon Echo?

Yes.

Can I control the Juno AI using any Alexa assistant enabled device?

Yes.

How do I add a new Juno AI Speaker light or downlight to an existing Alexa controlled installation?

Open the Juno AI app and follow the instructions for commissioning the fixture and enabling Alexa skills. Then, open your Alexa app and your Juno AI fixture will now be part of your existing system.

How many Juno AI devices can be paired together?

Over 200. This may be restricted by your Wi-Fi network router settings.

Do I need to have an internet connection to use Juno AI?

Juno AI products connect to and are controlled through your Wi-Fi network. If your Wi-Fi network does not have an internet connection, Alexa skills such as current weather or sports scores will not work. As long as your Wi-Fi network is operational, your lights can still be controlled by the Juno AI app regardless of whether there is an internet connection.

Can I control my Juno AI Devices from a computer?

Yes, simply download the Alexa app to your computer or go to <https://alexa.amazon.com> in your browser.

Can I setup custom lighting scenes with my Juno AI fixtures?

Yes, this is done in the Juno AI app or in the Alexa app using the “routines” feature.

Can I setup multiroom playback across all my Juno AI speaker lights?

Yes, you can do this by creating rooms in the Juno AI app or creating a multi-room music group in the Alexa app.

How can I group my Juno AI devices for specific rooms in the house?

Through the “Add room” feature in the Juno AI app or through the “Add group” feature in the Alexa app.

How can I remove a Juno AI device from a specific group?

Through the “Manage room” feature in the Juno AI app or by opening the group in the Alexa app and selecting “edit”.

What other smart home devices are compatible with Juno AI?

All devices that work with Alexa.

What music providers are supported on Juno AI fixtures?

Amazon music and Pandora. Spotify is coming soon.

How do I create an account for the Juno AI app?

Open up the app and select “register.”

Can I control my Juno AI devices when I’m away from my home?

Yes, through your Alexa app on your phone, tablet, or computer or through a web browser.

What is the maximum recommended ceiling height for mounting the Juno AI voice-controlled speaker light with Alexa built in?

12ft-15ft

Will my lights work if my WiFi goes down?

Yes, they will still turn on and off with the traditional wall switch.

If I lose power (from power outage or turn off the switch), what happens when it comes back on?

You can set your preference using the Juno AI app to:

- a. Turn back on 100%*
- b. Turn back on 50%*
- c. Turn back on at previous state (unless previous state was off, then on 50%)*