

LIMITED WARRANTY

USHIO America, Inc. Limited 5-Year Warranty for Ubiquity LED T5 Products:

USHIO warrants the Ubiquity LED T5 lamps (“Product”) to be free of manufacturing defects in material and workmanship (normal wear and tear excepted) for a period of three years from date of purchase. If the Product is determined to be defective, USHIO will repair or replace the Product, or give credit, at its option. Please return the defective product to the retailer, distributor, or dealer where you purchased the product for repair or replacement or, at the dealer’s option, refund or credit. USHIO does not pay incoming freight on warranty claims. USHIO will pay return freight to a North American address for warranty claims.

This warranty does not cover abuse, cosmetic damage, or damage due to acts of God, misuse, negligence, or modification to any part of the Product. This warranty does not cover damage due to failure to follow directions regarding operation of the Product and also does not cover connection to improper power supply, lightning strike or other power surge or any other primary side (line voltage) problem, or attempted repair by anyone other than a facility authorized by USHIO to repair the Product. This warranty specifically disclaims any damage done to user equipment. In no event shall USHIO be responsible for removal or reinstallation of any Product or for the expenses associated thereof. This warranty is given only to the original end user customer and may not be assigned or transferred to anyone else. It is the purchaser’s obligation to retain proof of purchase documentation, which shows the date of purchase. USHIO will not warrant any defective Product that has had its date of manufacture or other such pertinent information altered or removed. Please refer to the Product brochure for more detailed information on the proper use of the Product.

REPAIR OR REPLACEMENT OR REFUND OR CREDIT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. USHIO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. ANY REQUIRED BY LAW IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

If you are an end customer please return the Product to the place you purchased it from, with your receipt. If you are a retailer, or customer who did not buy your product directly from USHIO please return any defective product to the distributor you purchased the product from. If you purchased your product directly from USHIO and need warranty service, please call USHIO at 1-800-838-7446. You must obtain a Return Authorization Number and mark this number on the outside of your shipping containers. Any warranty requests returned without a Return Authorization Number will be returned without service. You must provide proof of purchase in the form of an invoice, or dated receipt, which provides evidence that the Product is within the warranty period. Customers of USHIO pay return freight to USHIO and USHIO will pay return freight, to a North American address, for repaired and/or replaced product.

Product purchased through unauthorized resell sources, such as, but not limited to, eBay, craigslist, etc., is purchased at the discretion of the consumer and is not warranted by USHIO.