

# warranty schedule

Against manufacturers defects

## Batteries

Kinetik® Adventure Power® Series Powersports Batteries (Includes Kinetik® Standard Conventional, Premium Dry Charged, Platinum Sealed AGM, Platinum V-Twin and Marine Series)	1 year from date of purchase
Kinetik® Adventure Power® Series Phantom® Lithium Technology Batteries	1 year from date of purchase
Kinetik® Power Cells	1 year from date of purchase
Universal® UPS High Rate Long Life Batteries	3 years from date of purchase
Universal® UPS Batteries	1 year from date of purchase
Universal® Sealed Lead-Acid Batteries - AGM and GEL	1 year from date of purchase

## Consumer Batteries

Alkaline Batteries	UPG guarantee*
Hearing Aid Batteries	UPG guarantee*
Lithium Coin and Cylindrical Batteries (Non-Rechargeable)	UPG guarantee*
Rechargeable Lithium Batteries	1 year from date of purchase
Rechargeable NiCad and NiMH Batteries	1 year from date of purchase
Super Heavy Duty Batteries	UPG guarantee*
Watch/Calculator Batteries	UPG guarantee*

## Battery Packs

Rechargeable	1 year from date of purchase
Non-Rechargeable	Warranted against manufacturer defects

## Breakaway Kits

All Products	6 months from date of purchase
--------------	--------------------------------

## Chargers

All Products	1 year from date of purchase
--------------	------------------------------

## Portable Solar Power Systems

Adventure Power® Portable Power Systems - AP400 Portable Generator - AP800 Portable Generator - AP1800 Portable Generator - AP1800S2 Solar Kit - AP 80 Watt Solar Panel	1 year from date of purchase
--	------------------------------

## Power Accessories

Kinetik® All-In-One	1 year from date of purchase
Kinetik® All-In-One Mini	1 year from date of purchase
Adventure Power® Chargers & Maintainers	1 year from date of purchase
Emergency Road Kit	30 days against manufacturers defects
Load Testers 500 Amp	90 days from date of purchase
Marine Smart Boxes	90 days from date of purchase

\*UPG guarantees its batteries against leaks and defects in materials and workmanship. Customer must provide proof of purchase as proof of claim. Guarantee is void if batteries are opened, crushed, exposed to fire or high temperatures, installed backwards, used with old batteries or other battery types, recharged, or used in device designed for other battery type or chemistry. UPG may deny claims of damage caused by misuse or modification of the batteries.

## Security and Cable Products\*

CCTV Power Supplies	1 year from date of purchase
Sirens & Horns	1 year from date of purchase
Smoke Detectors	90 days from date of purchase
Transformers	90 days from date of purchase
Unilok® Magnetic Locks	1 year from date of purchase
Wire & Cable	Warranted against manufacturers defects

## Solar Chargers

6V	Warranted against manufacturers defects
12V	Warranted against manufacturers defects

\*For more information on our Security & Cable products, please visit [www.upgcable.com](http://www.upgcable.com) or call us at 866.892.1122.

## General Information

UPG reserves the right to make product changes from time to time, without prior notification, which may impact the specifications shown. Customer is solely responsible for verifying the accuracy of product specifications, reading labels and instructions before using our products. UPG will assume no liability for improper or incorrect use of our products. Please contact us at 866.892.1122 for any questions related to our products or services.

## Terms & Conditions

For our terms & conditions, please visit downloads at [www.upgi.com](http://www.upgi.com) or contact a UPG Specialist at 866.892.1122.

## Limited Liability

UPG shall not be liable for consequential, incidental, special, exemplary, or punitive damages. UPG's liability in all circumstances shall not exceed the purchase price paid for the product that gives rise to liability.

## UNIVERSAL® Sealed Lead-Acid Batteries High DC Voltage Disclaimer

Due to the absolute electrical isolation that must be established and maintained to assure the safety of high voltage DC applications, UPG recommends that not more than eight Universal lead-acid ("SLA") batteries or 100 VDC be connected in one circuit. Before and after installation, always exercise extreme care to identify any possible breach in the case of any SLA battery connected in a series. It is the responsibility of each user to determine that their application is adequately designed with safety features to be compatible with any and all conditions that may arise during the use of their application, and in conformance with all existing electrical code standards and requirements. Under no circumstance will UPG be liable for consequential or incidental damages arising from the use of Universal® SLA Batteries.



All-In-One, Kinetic, Unilok and Universal are registered trademarks of Universal Power Group, Inc.  
 Drakon and Phantom are trademarks of Universal Power Group, Inc.  
 Copyright © 2019 Universal Power Group, Inc. All rights reserved.