

Luceco Limited Warranty

Limited Warranty ("Warranty"): Subject to the exclusions set forth below, Luceco Inc. ("Luceco") warrants that the Luceco fixtures ("Products") will be free from defects in material and workmanship which cause the Products to fail to operate in accordance with the specifications set forth in the documentation published or provided with the Products ("Specifications") for the applicable period and subject to the terms and conditions from the date of shipment ("Warranty Period").

Year 1 - Luceco will replace, reimburse or credit 100% of the original purchase price of the defective components or light fixtures. Luceco will pay directly or reimburse established labor costs or will utilize certified contractors involved with the replacement or repair of defective LED components or complete light fixtures.

Years 2 – 5 – Luceco will replace, reimburse or credit 100% of the original purchase price of the defective components or light fixtures. Luceco will not reimburse or pay labor costs associated with replacement or repair of defective LED components and light fixtures.

LED MODULES – For light emitting diode ("LED") Products, the LED arrays in the Products will be considered defective in material or workmanship only if a total of 15% or more of the individual LEDs in the Products fail to illuminate. LED modules are warranted for a period of 5 years; however, the Warranty does not cover failures due to abnormal conditions.

LUCECO warrants cataloged LED light fixtures manufactured by LUCECO against defects for a maximum of five years from the date of the original shipment from LUCECO. At LUCECO's option, any product proven to be defective within the warranty period described above will either be repaired with the same or a functionally equivalent Product(s) or component part(s), replaced, or credited. LUCECO reserves the right to replace defective fixtures or components utilizing the same or functionally similar products that are new, repaired or reconditioned.

The original purchaser shall be responsible for all costs of packaging and shipment of the replacement LUCECO Product or part to and from LUCECO's factory. Furnishing of a replacement LUCECO Product or a replacement part under the terms of this Limited Warranty shall not begin a new warranty period related to such replacement LUCECO Product or part but rather shall be limited to the original warranty period associated with the defective product. **LUCECO WILL NOT HONOR ANY WARRANTY CLAIM WITHIN THE 5 YEAR WARRANTY PERIOD WITHOUT PRIOR WRITTEN APPROVAL.** LUCECO will not honor a cash reimbursement claim to cover material charges for replacement material outside the first year from date of shipment. Contact our service department at www.Luceco.com or 281.978.2509 to obtain approval. This Warranty extends only to the Product(s) as delivered to, and is for the sole and exclusive benefit of, the original end user of the Product(s) at the original location. This Warranty may not be transferred or assigned by the original end user. This warranty only covers items manufactured by LUCECO. Warranty claims must be submitted in writing within 30 days of discovery of the failure or defect to an authorized Luceco technical support or customer service representative. The above warranty does not include components or fixtures not manufactured by LUCECO. These items carry the warranty of their respective manufacturers. Manufacturers of drivers, ballasts, lamps, and other add-on electrical devices such as emergency batteries and emergency drivers incorporated into the Product(s) are solely responsible for any costs or expenses related to any claims, repairs, or replacements associated with any such component(s). Assistance with warranty claims for any such component(s), and/or copies of each applicable manufacturer's warranty, may be obtained from an authorized Luceco post-sales or customer service representative.

Light Fixtures must be inspected and maintained at least annually. Maintenance of structural and electrical components must be conducted on a regular basis to ensure a safe and attractive product. Luceco will not be responsible under this Warranty for any substantial deterioration in the Product finish that is caused by failure to clean, inspect or maintain the finish of the Product(s). Neither polycarbonate nor acrylic material used in the Products is warranted against yellowing, as yellowing may naturally occur over time due to normal aging. Luceco indoor fixture painted finish is warranted for normal indoor use for the applicable warranty period from date of shipment. LUCECO outdoor painted finishes are warranted for the applicable warranty period from date of shipment against cracking, peeling, excessive fading or corrosion. Fixtures manufactured and painted by LUCECO may be damaged by highly caustic or corrosive environments. Such environments may include, but are not limited to, seashore and marine applications, chemical processing facilities, highly watered or fertilized environments and car washes. While many of LUCECO's products can be safely applied in these locations, their useful life, including the painted surfaces, may be reduced due to the conditions found in these

harsh environments. LUCECO cannot warrant its products against these severe conditions. During the Limited Warranty period some fading, staining or chalking of the finish may occur. This is normal aging for the finish, is not a manufacturing defect, and is not covered by this Limited Warranty.

LUCECO will warrant Light fixtures provided products are properly installed following the directions in the product's installation instructions, in their intended application and used in compliance with all applicable local, state and national safety regulations and codes, including, but not limited to, the current edition of The National Electric Code (NEC), the Standards for Safety of Underwriters' Laboratory, Inc. (UL), or the standards for the American National Standards Institute (ANSI). LUCECO will not warrant products damaged due to installer connections and/or assembly errors.

Both limited warranties only cover items manufactured by LUCECO. The above limited warranties also do not include equipment and components not manufactured by LUCECO (See above limited warranties). These items carry the warranty of their respective manufacturers. The Limited Warranty also excludes damage or failure caused by acts of nature; exposure to adverse or hazardous chemicals or other substances; falling objects; explosion; fire; vandalism; civil disturbances; failure of third party devices connected to the Luceco fixture; animal or insect activity; power surges; improper power supply; electrical current fluctuations, including under/over voltage or under/over current; excessive ambient temperatures; induced vibration; harmonic oscillation or resonance associated with movement of air currents around the fixture; use of reactive cleaning agents and/or harsh chemicals to clean the fixtures; misuse or abuse in application (see product spec sheets for application guidelines), or any other such occurrences beyond LUCECO's control are also not warranted. No charges for rental of equipment, travel time or labor will be accepted. This Limited Warranty excludes, among other items, reimbursement for inconvenience, field labor, providing access to products (scaffolding, lifts, reinstallation, etc.), removal, loss of use, damages arising from product failure, or any other costs or expenses. **THIS WARRANTY IS VOID WITH RESPECT TO ANY PRODUCT IF THE PRODUCT IS NOT USED FOR THE PURPOSE FOR WHICH IT WAS DESIGNED OR IF ANY REPAIRS OR ALTERATIONS ARE MADE BY ANY PERSON NOT AUTHORIZED BY LUCECO IN WRITING.**

LUCECO shall claim the warranty to be null and void if the product fails due to circumstances beyond its control including damage during shipping, handling, unpacking, or installation; damage caused by moisture or other contaminants entrapped between protective packaging materials and coated surface, thus constituting improper storage, prior to placement in service; damage or failure caused by acts of nature; falling objects; external forces; explosion; fire; or any other such occurrences beyond LUCECO's control.

LUCECO reserves the right to examine all products and/or any associated component to determine the cause of failure and pattern of usage. LUCECO may require the material be returned to LUCECO, as part of the evaluation process. LUCECO reserves the right to be the sole judge as to whether any items and components are defective and or covered under this warranty. LUCECO shall have the option, in its discretion, to 1) instruct the purchaser to ship the LUCECO Product, or any part thereof, to LUCECO at the purchaser's expense, 2) to have its designated agent inspect the product at the original purchaser's premises, or 3) to require the original purchaser to supply to LUCECO digital photographs of the defective LUCECO LED Product, or any part thereof.

No modification of this Limited Warranty shall be in effect unless issued in writing and signed by LUCECO's authorized factory representative. No agent, salesperson, distributor or dealer is authorized to change, modify or extend the terms of this Limited Warranty in any manner. If the original purchaser, or subsequent purchasers, issues a warranty to its customers that differs from this Limited Warranty, such warranty shall not amend or modify this Limited Warranty and LUCECO shall not be responsible for any portion of the original purchaser's, or subsequent purchaser's, warranty.

LUCECO reserves the right to make modifications or changes to any of its products, pricing, Limited Warranty and Terms and Conditions without prior notice.

This Warranty supersedes all previous warranties.

Effective Date: April 5th, 2017