

LINEAR FLUORESCENT LAMP AND BALLAST SYSTEM WARRANTY

Superior Life®/Sky-Brite®/Vita-Brite® brand linear fluorescent lamps are warranted for a period of 24 months and Superior Life® ballasts are warranted for a period of 60 months; both warranties are from the date of delivery to be free of defects in material and workmanship. Defective product will be replaced with like product or reimbursement at the discretion of P.Q.L. Inc. All returned product must have prior approval and marked with specific RGA number at customer's expense.

COMBINATION SUPERIOR LIFE® LAMP AND BALLAST SYSTEM LIMITED WARRANTY

If P.Q.L. Inc. determines that the lamps failed to operate or were in fact defective within the warranty period, P.Q.L. Inc. will provide free replacement lamps (not including labor). If P.Q.L. Inc. is satisfied that the ballast failed to operate or were in fact defective within the warranty period, P.Q.L. Inc. will replace the defective ballasts.

TERMS AND CONDITIONS

This warranty is not applicable to any product sold by P.Q.L. Inc. which is not installed and operated in accordance with:

The National Electronic Code (NEC)

The Standards for Safety of Underwriters Laboratories, Inc. (UL)

The Standards of the American National Standards Institute (ANSI)

This warranty is also not applicable if the system, lamp and ballast, is operated in abnormal operating conditions: minimum operating temperature 0°F, maximum operating temperature is max ambient 40°C; at a max case of 70°C; if used with dimmers, timers*, motion sensors*, or other control devices; operating out of the recommended operating voltage, excessive operating hours or switching cycles, improper lamp and ballast installation, or operating with dirty or cracked sockets.

The lamp portion of this warranty is not applicable if the Superior Life® lamp is replaced with any other manufacturer's lamp. This entire warranty is not applicable if the Superior Life® ballast is replaced with other manufacturer's ballast.

* Note: In order for the above referenced items to qualify for warranty coverage, customer payments must be made in full and on time, according to the customer's terms. Warranty period is based on typical 4000 hr./year operation. Use of timers or motion sensors may effect warranty. 25 watt saver lamp warranty void if not used with an Anti-Striation Ballast (min start 550V.) Lamp portion of warranty renews when installation is group relamped only. Contact P.Q.L. Inc. for details on relamping.

REPLACEMENT OF PRODUCT, LIMIT OF LIABILITY

The forgoing shall constitute the sole remedy of the purchaser and the sole liability of P.Q.L. Inc. With regard to warranty P.Q.L. Inc. assumes no liability for special or consequential damages including but not limited to loss of profits, good will, revenues, downtime, cost of capital, attorney's fees or claims for such damage. Warranty replacements will be standard shipping, prepaid by PQL. Expedited shipping will be paid by the customer.