

LED LAMP WARRANTY

LED GENERAL AND DECORATIVE LAMPS LED General and Decorative lamps are warranted from the date of delivery to be free of defects in material and workmanship for the period of 2 years.

LED LAMPS LED MR, A19, OMNI, GLOBE, BR, PAR, 360° and G24 lamps are warranted from the date of delivery to be free of defects in material and workmanship for the period of 3 years.

LED 180°/360° HIGH WATTAGE LAMPS LED 180°/ 360° high wattage lamps are warranted from the date of delivery to be free of defects in material and workmanship for the period of 5 years.

REPLACEMENT FOR T8 LINEAR LED LED linear lamps are warranted from the date of delivery to be free of defects in material and workmanship for the period of 5 years.

REPLACEMENT FOR T10 LINEAR LED LED linear lamps are warranted from the date of delivery to be free of defects in material and workmanship for the period of 3 years.

Defective product will be replaced with like product or reimbursement at the discretion of P.Q.L. Inc. All returned product must have prior approval and marked with specific RGA number.

TERMS AND CONDITIONS

This warranty is not applicable to any product which is not installed and operated in accordance with:

The National Electronic Code (NEC)

The Standards for Safety of Underwriters Laboratories, Inc. (UL)

The Standards of the American National Standards Institute (ANSI)

This warranty is not applicable if the system, lamp and ballast, is operated in abnormal operating conditions: If operated outside of the optimal work temperature range -20°-45°C; if used with dimmers, timers*, motion sensors*, or other control devices; operating out of the recommended operating voltage, excessive operating hours or switching cycles, improper lamp and ballast installation, or operating with dirty or cracked sockets.

*Note: In order for the above referenced items to qualify for warranty coverage, customer payments must be made in full and on time, according to the customer's terms.

Warranty period is based on typical 4000 hr./year operation. Use of timers or motion sensors may effect warranty.

REPLACEMENT OF PRODUCT, LIMIT OF LIABILITY

The forgoing shall constitute the sole remedy of the purchaser. We assume no liability for special or consequential damages including but not limited to loss of profits, good will, revenues, downtime, cost of capital, attorney's fees or claims for such damage. Warranty replacements will be standard shipping. Expedited shipping will be paid by the customer.