

# TECHLIGHT WARRANTY

## LIMITED WARRANTY & LIMITATION OF LIABILITY

Techlight warrants its poles and fixtures to be free from defects in materials and workmanship for the warranty period from the date of shipment. Techlight retains the right to either repair or replace any part of the equipment delivered hereunder which under normal and proper use proves to be defective in workmanship or material within the warranty period from date of shipment by Techlight. The correction of such defects by repair or replacement shall constitute fulfillment of all Techlight obligations with respect to the equipment sold hereunder.

It is expressly stated that Techlight assumes no liability for indirect, incidental, consequential damages of any kind or liquidated damages arising out of a breach of the sale, including any warranties arising there from, and buyer's remedy shall be limited to repair or replacement of defective parts as described above. Any finish damage or failure due to any circumstances out of the control of Techlight, including, but not limited to damages during shipping, handling, unpacking, or installation: damage cause by moisture or other contaminants; improper storage; damage or failure caused by acts of God; or other misuse or abuse will void all warranty claims. The liability of Techlight under this warranty for any loss or damage to the equipment or to the persons or property allegedly caused by the equipment, whether based on contract, strict tort liability, negligence or warranty shall not in any case exceed the cost of correcting defects in the equipment as herein provided and upon the expiration of the warranty period all such liability shall terminate.

Any assistance Techlight provides to the original purchaser outside of the terms and exclusions of these warranties will not constitute a waiver of the warranty terms and exclusions, nor will such assistance revive or extend the warranty. These warranties are given in lieu of all other warranties expressed or implied, including and without limitation, the warranty of merchantability and the warranty of suitability for a particular purpose.

Purchaser must notify Techlight in writing within 10 days of noticing the defect.

Techlight reserves the right to change the warranty period without prior notice and without incurring obligation and expressly disclaims all warranties not stated in this limited warranty.

**TECHLIGHT WILL NOT ALLOW CHARGES FOR LABOR, TRAVEL, LIVING EXPENSES, INSPECTIONS, MATERIALS, ETC. THAT DOES NOT HAVE PRIOR WRITTEN APPROVAL BEFORE SUCH WORK IS IMPLEMENTED.**

Notice of any warranty claim or request for warranty service should be sent to Techlight at the following address or fax number:

Techlight  
2707 Satsuma Drive  
Dallas, TX 75229  
Fax: 214-350-9137

Note: Catalog pages are for reference only. Specifications and dimensions may change without notice. The foregoing warranty is exclusive and in lieu of all other warranties of quality whether written, oral, express, or implied, including, but not limited to, any warranty of merchantability or fitness for a particular purpose.

## LIMITED PRODUCT WARRANTY

### GENERAL LAMP/BALLAST WARRANTY

Claims for system components such as lamps and ballasts found to be within their respective warranty periods should be made directly to the manufacturer through their local service center for field representative.

#### LAMPS

Incandescent lamps, including halogen and quartz shall be warranted for a period of three months from the date of shipment. HID and fluorescent lamps with a published rated life of less than 10,000 hours shall be warranted for a period of six months from the date of shipment. HID and fluorescent lamps with a published rated life equal to or greater than 10,000 hours shall be warranted for a period of one year from the date of shipment.

#### BALLASTS

HID and magnetic fluorescent ballasts shall be warranted for a period of two years from the date of shipment. Electronic fluorescent ballasts shall be warranted for a period of 5 years from the date of shipment.

### TECHLIGHT COMMERCIAL HID/FLUORESCENT FIXTURE WARRANTY

Techlight warrants for a period of one year to the original purchaser, with proof of purchase, the fixture to be free from defects in workmanship. The product and finish must be properly handled, maintained, installed, and exposed to normal environmental conditions. Claims for system components such as lamps and ballasts found to be within their respective warranty periods should be made directly to the manufacturer through their local service center for field representative.

# TECHLIGHT WARRANTY

## **TECHLIGHT COMMERCIAL LED FIXTURE/LED RETROFIT WARRANTY**

Techlight warrants the LED lighting Product(s) to be free from defects in material and workmanship for a period of five years for metal parts and finishes, and, five years for LED Light Engines and LED Power Components, from the date of shipment. The LED product will only be considered defective if 15% or more of the individual light emitting diodes fail to illuminate.

As part of our effort to provide the highest quality lighting fixtures for our customers, Techlight test fires every individual LED fixture prior to shipment. However, unlike HID systems, LED systems require a system of electronic components to operate. For electronics, the performance of a system composed of a number of components is typically characterized by a minor initial failure rate (infant mortality period), followed by a long period with an extremely low rate of failures. Techlight recommends that the installing contractor include a clause in their bid to revisit the job sight within 45-60 days to address any failures that may have occurred during this initial time period.

## **TECHLIGHT HID/FLUORESCENT/INCANDESCENT LANDSCAPE WARRANTY**

Techlight warrants for a period of one year to the original purchaser, with proof of purchase, the fixture to be free from defects in workmanship. The product and finish must be properly handled, maintained, installed, and exposed to normal environmental conditions. Claims for system components such as lamps and ballasts found to be within their respective warranty periods should be made directly to the manufacturer through their local service center for field representative. Ground mounted products that are provided standard with our proprietary E-Coat pretreatment prior to the application of a powdercoat finish will carry a full 10 year finish warranty. Proper maintenance is required for full finish warranty. Spotting or residue build-up due to improper cleaning and maintenance will void the finish warranty.

## **TECHLIGHT LANDSCAPE LED WARRANTY**

Techlight warrants the LED lighting Product(s) to be free from defects in material and workmanship for a period of three years for LED Light Engines and LED Power Components, from the date of shipment. Ground mounted products that are provided standard with our proprietary E-Coat pretreatment prior to the application of a powdercoat finish will carry a full 10 year finish warranty. Proper maintenance is required for full finish warranty. Spotting or residue build-up due to improper cleaning and maintenance will void the finish warranty.

## **TECHLIGHT INDUCTION WARRANTY**

Techlight warrants the Induction lighting Product(s) to be free from defects in material and workmanship for a period of one year for metal parts and finishes, and, five years for Induction Lamps and Electronic Induction Ballasts, from the date of shipment. Claims for system components such as lamps and ballasts found to be within their respective warranty periods should be made directly to the manufacturer through their local service center for field representative.

## **TECHLIGHT/HORIZON FLUORESCENT FIXTURE/FLUORESCENT RETROFIT WARRANTY**

Techlight/Horizon warrants for a period of one year to the original purchaser, with proof of purchase, the fixture to be free from defects in workmanship. The product and finish must be properly handled, maintained, installed, and exposed to normal environmental conditions. Claims for system components such as lamps and ballasts found to be within their respective warranty periods should be made directly to the manufacturer through their local service center for field representative.

## **TECHLIGHT/HORIZON LED FIXTURE/LED RETROFIT WARRANTY**

Techlight/Horizon warrants to be free from defects in material and workmanship for a period of five years for metal parts and finishes, and, five years for LED Light Engines and LED Power Components, from the date of shipment. The LED product will only be considered defective if 15% or more of the individual light emitting diodes fail to illuminate.

## **TECHLIGHT/HORIZON EXIT/EMERGENCY WARRANTY**

Techlight/Horizon warrants all Exit/Emergency products to be free from defects in material and workmanship for a period of five years for all electronics and housings from the date of shipment. Integral battery back-ups provided with incandescent Exit/Emergency fixtures are pro-rated for two years. Integral battery back-ups provided with LED Exit/Emergency fixtures are pro-rated for five years. Individual LED Emergency Remote Heads are warranted for a period of 3 years. All Fluorescent Emergency Ballasts are warranted for five years (lamps excluded).

## **TECHLIGHT POLE WARRANTY**

Techlight warrants the structural integrity or its standard poles for a period of two years and the finish of its standard poles for a period of five years from the date of shipment.

## **OPTIONAL T-GUARD FIVE YEAR WARRANTY**

Techlight warrants the structural integrity and finish for its poles that have been treated with its optional T-Guard internal pole coating for a period of five years from the date of shipment. A T-Guard coating can be applied to any of our

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standard poles for an additional fee. Contact your Techlight sales representative for pricing.

### OPTIONAL GALVANIZED TEN YEAR WARRANTY

Techlight warrants the structural integrity for its poles that have been treated with its optional Galvanized pole treatment for a period of 10 years and the finish for a period of five years. A galvanized treatment can be applied to any of our standard poles for an additional fee. Contact your Techlight sales representative for pricing.

### HARSH ENVIRONMENT WARRANTY EXCEPTION

The use of any Techlight pole that is not purchased with a galvanized treatment and galvanized anchor bolts to be used in a harsh environment will not be warranted.

Techlight warrants the structural integrity and finish for its galvanized poles and anchor bolts for a period of one year from date of shipment for any product meeting the following harsh environment location conditions:

1. Within 30 miles of the coast line or a body of salt water.
2. Corrosive environments such as a waste water reclamation facility.

Techlight is not responsible for poles ordered with inadequate EPA ratings necessary for the location where the poles will be installed. Banners, flags, streamers, signs and other items attached to poles will have an affect on the poles' ability to withstand strong winds. Techlight is not responsible for any dangerous scenarios created with the unauthorized attachment of items to a pole and accepts no responsibility for any harm or damage that may be caused by their addition.

All warranties exclude defects resulting from improper handling, storage, installation, acts of God, fire, vandalism or civil disturbances. Furthermore the pole warranty specifically excludes fatigue failure or similar phenomena resulting from induced vibration, harmonic oscillation or resonance associated with the movement of air current around the product.

The following conditions will void the pole product and finish warranty:

1. Grouted pole bases without weep holes.
2. Base plate sitting directly on concrete or other corrosive surfaces.
3. Missing pole cap and/or hand hole covers where the pole is allowed to fill with debris.

Further, Techlight will not warranty the integrity of any custom made pole to fit existing anchor bolts in the field and accepts no liability for any collateral damage caused by the use of anchor bolts that may or may not be structurally unsound or improperly installed.