

ORIOS™ LED LAMPS LIMITED WARRANTY – Industrial/Commercial Only

LEDVANCE LLC is pleased to provide a limited warranty for the LED Retrofit products listed below that are used in **industrial or commercial** applications only. (For use in the U.S. only) *Subject to change without notice*

ORIOS™ LED LAMPS LIMITED WARRANTY

LEDVANCE LLC warrants each LED Lamp listed below (Product") (1) to be free from defects in materials and workmanship and (2) to operate from the date of installation or if installation date is not known, three (3) months from the date of manufacture. This warranty remains in effect during the Warranty Period defined in the table below.

The foregoing warranty is subject to these Terms and Conditions.

If Product fails to operate during the Warranty Period, LEDVANCE will, at its option, replace or repair the Product at no charge or grant Purchaser a credit towards Product replacement, each remedy based on the following calculation:

$$\frac{\text{Purchase Price (\$)} \times \text{Unexpired warranty period (months)}}{\text{Warranty period (months)}}$$

If LEDVANCE grants a replacement and Product is not available, a comparable product will be provided. LEDVANCE will not be responsible for labor costs of removal or installation.

Description	Warranty Period	
LED PAR38 ORIOS Family	36 Months (8760 hours per year)	60 Months (4380 hours per year)
LED PAR30LN ORIOS Family	36 Months (8760 hours per year)	60 Months (4380 hours per year)
LED PAR20 ORIOS Family	36 Months (8760 hours per year)	60 Months (4380 hours per year)
LED MR16 ORIOS Family	36 Months (4380 hours per year)	60 Months (2190 hours per year)
LED A19 ORIOS Family	36 Months (8760 hours per year)	60 Months (4380 hours per year)
LED R20 ORIOS Family	36 Months (8760 hours per year)	60 Months (4380 hours per year)
LED BR30 ORIOS Family	36 Months (8760 hours per year)	60 Months (4380 hours per year)

TERMS AND CONDITIONS

This warranty only applies when Product is properly installed and used in accordance with published specifications and operating instructions. Product must be used in lighting equipment designed and approved for the application and in environmental conditions (temperature, humidity) within the normal specified operating range. This warranty excludes failures relating from acts of God, fire, vandalism, or civil disturbances. This warranty does not apply to any abnormal use of Product or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA). This warranty will not apply in the event of conditions demonstrating abnormal use or stress, including under/over voltage/current conditions, excessive switching cycles or operating hours or outside the following recommended operating conditions:

- Ambient operating temperature for Product: -20C to +40C
- Temperature at the control point (Tc) shall not exceed 85 °C
- Operate at rated AC Voltage or AC Current
- Dimming applicable to instructions on packaging or lamp markings.

Any repair, alterations or modifications of Product, including replacement of Product components with components of other manufacturers will void the warranty in its entirety.

LEDVANCE will provide Purchaser with a return authorization number (RMA) number and instructions as to if, when and where to return defective Product. Purchaser must promptly return Product, at Purchaser's expense, to LEDVANCE in accordance with use instructions. Failure to follow this procedure shall void the warranty.

LEDVANCE reserves the right to (i) examine all failed Product to determine the cause of failure and patterns of usage and (ii) be the sole judge as to whether an LED Retrofit is defective and covered under this warranty.

LIMITATION OF LIABILITY

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE SOLE LIABILITY OF OSI FOR PRODUCT. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IMPLIED. IN NO EVENT SHALL LEDVANCE BE LIABLE FOR ANY OTHER COSTS OR DAMAGES, INCLUDING LOST PROFITS OR REVENUES, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION. IN NO EVENT SHALL OSI'S TOTAL LIABILITY FOR ANY LIABILITY FOR ANY REASON ARISING HEREUNDER EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR PRODUCT.