



Subject to the exclusions set forth below, Global Tech LED, LLC. (“Global Tech”) warrants its commercial Solstice light emitting diode (LED) engine, including the LED arrays, fan, and integral control devices (“Products(s)”), to be free from defect in materials and workmanship (the “General Warranty”) for a period of ten (10) years from the date of shipment from Global Tech’s facilities or 50,000 operating hours, whichever is reached first.. The LED arrays in the Product(s) will be considered defective in material or workmanship only if a total of 10% or more of the individual light emitting diodes in the Product(s) fail to illuminate. The supplied driver is warranted by driver manufacturer for 5 years. Global Tech will assist the customer in replacement of this product with the original OEM manufacturer. Global Tech may choose to replace drivers with another OEM if necessary at its discretion. All products must be registered within 180 days of installation to be eligible for the 10-year warranty. Products registered after 180 days will be eligible for our 5-year warranty. For products in 347V-480V applications, the correct surge protector must be properly installed in the same circuit as the LED, otherwise the warranty will be negated.

#### **LABOR COSTS ASSOCIATED WITH WARRANTABLE LED MODULE REPLACEMENT.**

Global Tech LED may pay labor costs for LED module replacement on a job with a 3% or greater LED module failure rate due to a product defect, up to \$25 (twenty five dollars) per unit at GTL’s discretion, associated with replacement of product deemed warrant-able upon inspection of returned goods up to one year from date of purchase. Invoices for labor must be sent to Global Tech LED along with RGA (return goods authorization), and product to be inspected for warranty claim. If product defect is considered warrant-able upon GTL inspection, Global Tech LED will reimburse labor expenses up to \$25 per LED module. Projects asking for Labor cost reimbursements must first get approval from GTL and be issued an RGA that includes labor costs. GTL will not be responsible for equipment rental or other additional costs that may occur. *\*This program is subject to change at GTL’s discretion.*

This Statement of Limited Warranty (“Warranty”) applies only when the Product(s) are installed in applications in which ambient temperatures are within the range of specified operating temperatures and are operated within the electrical values shown on the LED driver Label. Global Tech will not be responsible under this Warranty for any failure of the Product(s) that results from external causes such as: acts of nature; physical damage; exposure to adverse or hazardous chemical or other substances; use of reactive cleaning agents and/or harsh chemicals to clean the Product(s); environmental conditions; vandalism; fire; power failure, improper power supply, power surges or dips, and/or excessive switching; induced vibration; animal or insect activity; fault or negligence of purchaser, any end user of the Product(s) and/or any third party not engaged by Global Tech; improper or unauthorized use, installation, handling, storage, alteration, maintenance or service, including failure to abide by any product classifications or certifications, or failure to comply with any applicable standards, codes, recommendations, product specification sheets, or instructions of Global Tech; use of the Product(s) with products, processes or materials supplied by any end user or third party; or any other occurrences beyond Global Tech’s reasonable control. Adequate records of operating history, maintenance, and/or testing must be kept by the end user and provided to Global Tech upon request to substantiate that the Product(s) have failed to comply with the terms of this Warranty. Neither polycarbonate non acrylic material used in the Products is warranted against yellowing, as yellowing may naturally occur over time due to normal aging. The Product(s) are not warranted against costs that may be incurred in connection with changes or modifications to the Product(s) required to accommodate site conditions and/or faulty building construction or design. In

addition, the Product(s) are not warranted against cost resulting from installation of a third party components, failures of third party supplied components, or failures of Global Tech supplied Product(s) caused by a third party supplied component. If Global Tech determines, at its sole discretion, the Product(s) fail to comply with the terms of this Warranty, Global Tech, at its option, will repair or replace the Product(s) with the same or a functionally equivalent Product(s) or component part(s). This Warranty excludes labor and equipment required to remove and/or reinstall original or replacement parts. This Warranty extends only to the Product(s) as delivered to, and is for the sole and exclusive benefit of, the original end user of the Product(s) at the original location. This Warranty may not be transferred or assigned by the original end user. The repair or replacement of any Product(s) or component part within the Product(s) is the sole and exclusive remedy for failure of the Product(s) to comply with the terms of this Warranty and does not extend the Warranty period. Warranty claims regarding the Product(s) must be submitted in writing within (30) days of discovery of the defect or failure to an authorized Global Tech postsales or customer service representative. Product(s) or component part(s) may be required to be returned for inspection and verification of nonconformance by Global Tech, but no Product(s) or component part(s) will be accepted for inspection, verification or return unless accompanied by a "return authorization number" which can be obtained only from an authorized Global Tech postsales or customer service representative. Global Tech is not responsible for any costs and expenses incurred in connection with shipment of Product(s) to Global Tech, but Global Tech shall bear all cost and expense incurred in connection with shipment of replacement Product(s) to the customer.

THE FOREGOING WARRANTY TERMS ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, AND GLOBAL TECH EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, RELATING DIRECTLY OR INDIRECTLY TO THE PRODUCT(S), WHETHER ORAL, WRITTEN, OR ARISING BY COURSE OF DEALING OR USAGE OF TRADE, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO AGENT, DISTRIBUTOR OR OTHER SUPPLIER OF GLOBAL TECH PRODUCTS HAS THE AUTHORITY TO MODIFY OR AMEND THIS WARRANTY WITHOUT EXPRESS WRITTEN AUTHORIZATION FROM GLOBAL TECH.

The total liability of Global Tech on any and all claims of any kind, whether in contract, warranty, tort (including negligence), strict liability or otherwise, arising out of or in connection with, or resulting from, Global Tech's performance or breach of this Warranty, or from Global Tech's sale, delivery, resale, repair, or replacement of any Product(s) or the furnishing of any services, shall in no event exceed the purchase price allocable to the Product(s) that give rise to the claim, and any and all such liability shall terminate upon the expiration of the warranty period specified above.

IN NO EVENT SHALL GLOBAL TECH BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER AS THE RESULT OF BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR ANY OTHER THEORY, INCLUDING WITHOUT LIMITATION LABOR OR EQUIPMENT REQUIRED TO REMOVE AND/OR REINSTALL ORIGINAL OR REPLACEMENT PARTS, LOSS OF TIME, PROFITS OR REVENUES, LACK OR LOSS OF PRODUCTIVITY, INTEREST CHARGES OR COST OF CAPITAL, COST OF SUBSTITUTE EQUIPMENT, SYSTEMS, SERVICES OR DOWNTIME COSTS, DAMAGE TO OR LOSS OF USE OF PROPERTY OR EQUIPMENT OR ANY INCONVENIENCE ARISING OUT OF ANY BREACH OF THE FOREGOING WARRANTY OR OBLIGATIONS UNDER SUCH WARRANTY.

In the event of a Global Tech equipment failure above 3%, and poor power quality is suspected, Global Tech may request customer to obtain a third party power study to ensure power quality is within specification for equipment to perform up to standards. Global Tech reserves the right to modify or discontinue this Warranty without notice provided that any such modification or discontinuance will only be effective with respect to any Product(s) purchased after such modification or discontinuance. Customer may select contractor to perform study. Contractor must have acceptable certifications to perform such work.