

# **FULL 5 YEAR WARRANTY ON IOTA EMERGENCY BATTERY PACKS AND EXIT SIGNS**



**IOTA Engineering offers a warranty program that is as extensive as any in the industry. All IOTA products receive 100% quality inspection before shipment to insure proper and satisfactory operation. When operated under normal conditions, IOTA products will provide years of dependable service.**

If, within **five** years of the date of manufacture, any IOTA emergency battery pack, exit sign, or emergency fixture fails to perform satisfactorily, IOTA Engineering, LLC will test and inspect the product, and repair or replace any IOTA product found to be defective in materials or workmanship free of charge, provided that inspection and testing show that operating conditions have been within specified limits. IOTA will not be responsible for any labor or back charges without prior written consent. This Warranty shall be the sole remedy of the Customer, and the sole liability of IOTA Engineering to the Customer. NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE, INTENDED OR IMPLIED, AND ALL SUCH WARRANTIES ARE EXPRESSLY EXCLUDED. IOTA will not under any circumstances, whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise, be liable for consequential, incidental, special or exemplary or punitive damages including, without limitation, loss of profits or revenues, loss of use of ballasts or any other goods or associated equipment or damages to any associated equipment, cost of capital or labor, cost of substitute products, facilities or services, down time costs, or claims of claimant's customers. In the event that IOTA shall be unable to repair or replace an IOTA product as required herein, the liability of IOTA to Customer shall not exceed the price paid by Customer for the defective IOTA product. The foregoing remedy of repair or replacement by IOTA shall be the sole and exclusive remedy of the Customer, and shall not apply to any equipment of another manufacturer used in conjunction with IOTA's products. Lighting fixture manufacturers, electricians and end users need to ensure product system compatibility before final installation.

## **TERMS AND CONDITIONS**

**Terms:** Standard terms for payment of invoices are NET 30 from date of invoice.

**Freight:** Standard freight terms are FOB Tucson, AZ.

**Minimum Order:** No minimum order is required.



IOTA ENGINEERING, LLC.