

# LED T8 Warranty 5 Year / 50,000 Hour

## **TERMS & CONDITIONS**

Green Energy Lighting Corp warrants that the product will be free of defects in material and workmanship which cause the product to fail to operate in accordance with the performance specifications. The warranty is valid for the LED T8 Linear and U-Bend Tubes as specified below.

This warranty only applies when the product has been properly handled, stored, transported, wired, installed and operated within the correct electrical values, operating range and environmental conditions. This warranty does not apply to damage or failure to perform arising from any abuse, misuse, abnormal use, power surges or spikes, corrosive environments, neglect, any use/installation in violation of applicable standards and/or codes, or as a result of any acts of God.

The warranty shall be void in the event any repairs or alterations are made which are not authorized by Green Energy Lighting Corp. This warranty is void if the product is not used for the purpose for which the product is designed. This warranty excludes generally replaceable consumable items such as lamps, ballasts, ignitors, capacitors, batteries, controls, occupancy sensors, photocells, and/or other fixture accessories.

This warranty is in consideration of and is subject to the conditions set forth herein and is effective for purchases of the product dated on original invoice. Green Energy Lighting Corp reserves the right to modify this warranty from time to time and any modifications shall be effective for all orders placed on or after the effective date of revised warranty.

### WARRANTY CLAIMS

Green Energy Lighting Corp shall replace or credit any product determined to be defective under the terms of this warranty. Green Energy Lighting Corp reserves the right to examine the failed lamp to determine the cause of failure and pattern of usage, and to be the sole judge as to whether the lamp is defective and covered under this warranty.

In order to make a claim under this warranty, the original purchaser of the product in question must contact Green Energy Lighting Corp to obtain a Return Goods Authorization Number (RGA Number) and purchaser shall promptly return the product to Green Energy Lighting Corp for evaluation. Failure to follow this procedure shall void this warranty.

The conditions of any tests concerning any product(s) which are claimed to be defective in accordance with this warranty shall be mutually agreed upon in writing and Green Energy Lighting Corp shall be notified of, and may be represented at such tests.

#### LIMITATIONS OF LIABILITY

Under no circumstances will Green Energy Lighting Corp be liable for any consequential, incidental, special or exemplary damages including but not limited to, loss of profits or revenues, loss of use or any other goods and associated equipment, damage to any associated equipment, cost of capital, cost of substitute products, facilities of services, down time cost, or claims of claimant's customers as a result of breach of contract, breach of warranty, tort, or strict liability.

## **RETURN GOODS AUTHORIZATION (RGA)**

Claimants should contact their Green Energy Lighting Corp Sales Representative at (800) 211-5483 or (714) 889-4101 to initiate a claim and obtain a RGA Number.

Toll Free: 800-211-5483 Local: 714-889-4101 Fax: 714-889-4128

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