Lunera Lighting Limited End User Warranty

Lunera Lighting, Inc. (“Lunera”) warrants, for a period of five (5) years from the shipment date (the “Warranty Period”), that the new Lunera lighting product (the “Product”) will be free from defects in material and workmanship under normal use.

This limited warranty extends only to the original purchaser of the Product. This limited warranty is valid only if the original proof of purchase issued to the original purchaser by a Lunera authorized dealer, specifying the date of purchase and serial number, is presented with the Product to be repaired or replaced. Lunera reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the authorized dealer.

Warranty support is defined as “return to Factory” which means the purchaser is responsible for obtaining a Return Material Authorization (“RMA”) number and shipping the defective part or Product to Lunera’s factory. Lunera will either repair and return the original Product or provide a reconditioned Product within thirty (30) days of receipt of the defective unit. The purchaser is responsible for shipping costs associated with shipping the unit to Lunera. Lunera will provide for return shipment free of charge (excluding tax & duty, if applicable). The Warranty Period starts the day the Product is shipped from Lunera or sold through distribution to the end customer.

Notice of any defect must be given in writing during the Warranty Period to Lunera or the authorized distributor from whom the Product was purchased. Lunera’s sole obligation under this limited warranty is to repair or replace any part of the Product that, in the judgment of Lunera, is defective. Any Product deemed to be defective by the purchaser must be returned freight prepaid to Lunera’s designated assembly plant for examination and verification of the existence of the defect. Lunera assumes no responsibility for risk of loss during transportation or payment of transportation if no defect is found when evaluated by Lunera, in its sole discretion.

If you wish to receive service under the terms of this limited warranty:

1. Obtain a RMA number through Lunera Customer Service at rma@lunera.com or (650) 241-3875
2. Return the Product (shipping prepaid) to:
   Lunera RMA
   4935 East Hunter Ave
   Anaheim, CA 92807
3. On the return packaging, include the Product RMA number, serial number, date of purchase, and the name of the Lunera distributor (if applicable)
4. Return the Product claimed to be defective to Lunera.
5. Proof of purchase, specifying the date of purchase and serial number, must be provided by the original purchaser

This Limited Warranty Shall be Void and Shall Not Apply to Any Product that:

1. Has been altered in any way;
2. Has been subjected to shock impact, electrical surge, or other physical damage;
3. Has been subjected to tampering or abuse;
4. Has been subjected to misuse or misapplication, such as misuse of the Product in lensed downlighting, misuse of the Product in dimming or decorative lighting applications, and misuse of the Product with light bulbs of the wrong wattage;
5. Has had the serial or assembly number altered, defaced, or removed;
6. Has not been installed in accordance with the official Lunera installation instructions and specification;
7. Has not been connected to proper electrical source of supply;
8. Has been subjected to corrosive atmosphere, excessive moisture, or abrasion;
9. Has received any addition, alteration, or service not authorized by Lunera;
10. Has been operated using procedures other than those described and recommended by Lunera, unless such procedures have been authorized in writing by Lunera;
11. Has been operated in service as entertainment lighting rental equipment; or
12. Is returned to Lunera more than ten (10) days after issuance of the RMA number from Lunera.

THIS IS LUNERA' S EXCLUSIVE AND COMPLETE WARRANTY FOR THE PRODUCT THEREOF. NO PERSON WHATSOEVER IS AUTHORIZED TO MAKE ANY REPRESENTATION, WARRANTY, OR PROMISE ON BEHALF OF LUNERA. LUNERA MAKES NO FURTHER EXPRESS WARRANTIES AND DISCLAIMS ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE REMEDIES SET FORTH ABOVE FOR REPAIR OR REPLACEMENT OF PARTS OR PRODUCTS ARE EXLUSIVE OF ALL OTHER REMEDIES. NEITHER LUNERA NOR ITS DISTRIBUTORS UNDER ANY CIRCUMSTANCES ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES SUCH AS, BUT NOT LIMITED TO, EXPENSES FOR LOSS OF OR DAMAGE TO PERSONAL PROPERTY, LOSS OF REVENUE, LOSS OF TIME, OR INCONVENIENCE.

Any provision of this Limited Warranty that is prohibited or unenforceable in any jurisdiction shall be, as to such jurisdiction, ineffective only to the extent of such prohibition or unenforceability without invalidating the remaining provisions hereof. Any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction.