

WARRANTY

Standard four (4) year factory replacement warranty on all magnetic high intensity discharge ballasts and six (6) year warranty on Electronic Fluorescent and LED drivers . This warranty is designated a "Limited Warranty" pursuant to Section 103(a) of the Federal Consumers Product Warranties Act. Defective ballasts are to be shipped, with RGA number, to Dallas, Texas at purchaser's expense. Replacement ballasts will be shipped freight free.

TERMS AND CONDITIONS

Terms	Companies with approved credit: Thirty (30) days net from date of invoice.
Orders	Orders must include a valid WATRAN/ DELTEK five digit code, total quantities and price per unit.
FREIGHT	Freight will be allowed on \$750.00 to all points in the U.S.A. excluding Hawaii and Alaska.
DAMAGE/ DEFECTIVE PRODUCT	Any claims for loss and damage have to be filed by the customer against the carrier. Consignment copies signed by the carrier acknowledging such loss or damage must be submitted to LIGHTING AND POWER TECHNOLOGIES.
DROP SHIPMENTS	Drop shipments to other than customer's address of business will be allowed. If shipment destination is further than originating customer's premises, any extra freight charge will be customer's responsibility.
CLAIMS	Claims for inaccurate filling of orders must be submitted no later than two (2) days after receipt of shipment and needs to be made directly to LIGHTING AND POWER TECHNOLOGIES. Copy of the invoice or packing list must be enclosed with the claim form.
RETURNS	Customer will have to request a Return Goods Authorization (RGA) , returned goods will only be accepted against an RGA number. Any item returned for credit or replacement will be subject to a 15% restocking fee if the error is not ours. DELTEK/WATRAN ballasts must be returned freight prepaid. All returns must be returned within sixty (60) days of delivery or RGA will be cancelled and customer will be responsible for payment.

