

## **LED WARRANTY GUIDELINES**

### **LED Retro Fit Lamps-**

Our 12v LED Retro Fit lamps are warranted for 3 years or 30,000 hours if used under the guidelines listed below:

Voltage Range: 9v – 15v

Power Supply: Magnetic Type and Regulated Electronic or Constant Voltage Type

Dimming: Must be used with a factory approved LED dimmer

### **LED Integrated Fixtures-**

Our Cast Aluminum LED integrated fixtures are warranted for 3 years or 20,000 hours.

However, please note that the LED chips and drivers are field service-able and replaceable.

### **Not Included-**

- This warranty does not include acts of nature, erratic voltage, lightning strikes or general abuse.
- Color shifting is not covered under the warranty.
- Labor or Transportation is not covered in the warranty.

### **Returns-**

All merchandise must have written authorization (RGA) before being returned. No merchandise can be returned after 30 days. No credit will be offered until product is returned. All credits given will be at the discretion of the factory. There will be a 20% handling charge on any merchandise returned.