

Magnetic Ballast Limited Warranty

OSRAM SYLVANIA Products Inc. ("OS") warrants SYLVANIA fluorescent magnetic ballasts and high intensity discharge (HID) magnetic ballasts to be free from defects in material and workmanship

and to operate from the date of manufacture for the time periods specified below.

Magnetic Ballast Type	Ballast Warranty Period*
Fluorescent Magnetic	36 months
High Intensity Discharge (HID) Magnetic	24 months
Magnetic Sign	24 months

*Note - Warranty periods are based on typical 4000 hr/12 months operation; longer operating cycles may limit warranty period. Contact OS for details.

TERMS AND CONDITIONS

SYLVANIA magnetic fluorescent and HID ballasts must be installed and operated under suitable environmental conditions and in accordance with the latest National Electrical Code, Underwriters Laboratory Bulletins, ANSI Specifications, CSA standards, and in accordance with OS installation instructions, where applicable. This warranty will not apply if conditions demonstrate abnormal use or stress, such as operating temperatures in excess of maximum rated temperatures, under/over voltage conditions, excessive switching cycles or operating hours, dirty or cracked sockets, or improper lamp or ballast installation.

WARRANTY ACTIVATION / SERVICE CLAIMS

Warranty is activated after installation. Service claims can be made by contacting 1-800-654-0089 (press "2") to initiate the process for problem resolution.

REPLACEMENT OF PRODUCT

OS shall correct any defects by replacing or repairing, at OS's option, any ballast determined to be defective under the terms of this warranty. Note: Labor costs are not reimbursed by OS.

RETURN OF DEFECTIVE BALLAST

After contacting OS and receiving a return AUTHORIZATION NUMBER, the purchaser may be requested to promptly return the ballast at the purchaser's expense to OS after receiving instructions as to if, when and where to ship the ballast. Failure to follow this procedure shall void this warranty.

LIMITS OF LIABILITY

The foregoing shall constitute the sole and exclusive remedy of the purchaser and the sole and exclusive liability of OS. NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. OS will not, under any circumstance, whether as a result of breach of contract or warranty, tort, or otherwise, be liable for any costs or damages, including lost profits or revenues, incidental, special or consequential damages.

OS reserves the right to examine all failed ballasts and reserves the right to be the sole judge as to whether any ballasts are defective and covered under this warranty. This warranty does not cover lamps operated by the ballast.

QUESTIONS? Please call customer service at 1-800-654-0089 contact your local OSRAM SYLVANIA representative.