Limited Warranty

Length of Warranty and Coverage

Warranty period will be determined from the date of manufacture as indicated by the date code stamped on each product and will be covered as follows:

WorkHorse Electronic Fluorescent Ballast - 5 Years
HighHorse Electronic HID Ballast - 3 Years
Long Horse Electronic Remote Fluorescent Ballast - 5 Years
PONY Electronic Ballast - 2 Years
PONY Electronic SugarCube - 2 Years
RaceHorse Electronic Ballast - 70°C 5 Years, 90°C 3 Years
FireHorse - 2 to 5 Years
IceHorse - 3 Years
SineHorse - 3 Years
SunHorse - 3 Years
ThoroLED Lamps and Light Engines - 2 Years
ThoroLED Drivers - 2 to 5 Years
ThoroLED Arrays - 1 Year
Induction - 5 Years (If installed per instructions)

Warranty Conditions

Fulham extends this express limited warranty only to the original purchaser or to the first user. This constitutes the complete warranty for the ballast.

Fulham is not responsible for any auxiliary equipment not furnished by Fulham, which is used in connection with or attached to the ballast, or for operation of the ballast with any auxiliary equipment. Damage to all such equipment is expressly excluded from this warranty. In addition, Fulham is not responsible for any damage to the ballast resulting from the use of auxiliary equipment not supplied by Fulham.

Warranty Conditions Not Covered

This warranty is not applicable to any ballast manufactured by Fulham not installed and operated in accordance with:

* Underwriters Laboratories Inc. (UL)
* National Electrical Code (NEC)
* Applicable international federal, state and local codes
* Remote applications beyond specifications
  WorkHorse - Length of the leads
  HighHorse - 9 feet
  Long Horse - 20 feet
* Fulham specific, most recent instructions and application guidelines provided for installation of the ballast

Additionally, this warranty is not applicable to Fulham manufactured ballasts that have been subjected to excessive stress including, but not limited to, operating temperatures exceeding the recommended maximum temperature on any part of the ballast.

Obtaining Warranty Service

If within the warranty period it appears that the installed ballast does not meet the warranty conditions specified, the purchaser must notify Fulham Co., Inc. at 323-599-5000 of its warranty claim. Fulham or its authorized service company will provide warranty service directly to you.

General Provisions

All responsibilities regarding the ballast are set forth by this warranty. Replacement or repairs of the ballast is your exclusive remedy. This warranty is given in lieu of all other express warranties. Implied warranties, including those without limitation, warranties of merchant ability and fitness for a particular purpose, are limited to the duration of this limited warranty. Fulham shall in no event be liable for damages in excess of the purchase price of the ballast, for any loss of use, loss of time, inconvenience, commercial loss, lost profits or savings or other incidental, special or consequential damages arising out of the use or inability to use such product, to the full extent such may be claimed by law.

State Law Exceptions

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, therefore the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and purchasers may have other rights that vary from state to state.

Returned Goods Authorizations (RGA)

Customers shall contact Fulham directly at 323-599-5000 for all RGA's.

After receiving the RGA, the user shall promptly return the product at the user's expense to Fulham Co., Inc. after receiving instructions as to when and where to ship product. Failure to follow this procedure shall void this warranty.

Should the number of pieces received by Fulham differ from the RGA either +/-, the customer will be notified and adjustments will be made at that time.

Fulham Co. Inc. reserves the right to examine all failed ballasts and reserves the right to be the sole judge as to whether any ballasts are defective and covered under this warranty.